

SAP® GRC: Superuser Privilege Management (FireFighter) Services

What is SAP GRC Superuser Privilege Management?

The SPM application for SAP (previously called FireFighter) lets superusers perform emergency activities outside their role under a controlled and auditable environment. With this application, you can:

- Enable fast, secure superuser logons – assigning a User ID that grants the superuser broad yet regulated access
- Track superuser activities – track, monitor, and log every activity each superuser performs
- Maintain control – Security Administrators retain complete control over the use of superuser IDs

SPM is often implemented alongside SAP GRC Risk Analysis and Remediation (Compliance Calibrator) as a way of mitigating risk where remediation is not feasible at that time and provides a holistic risk management approach building to continuous compliance. However SPM is an easier and much faster implementation, with much less business involvement required, and thus an ideal start point for many organisations. SPM is also a prudent step where extensive use of external service providers is in place.

How can su53 help you leverage your investment?

- ☑ Independent advice on which elements of Access Control would be suited to supporting your SAP Security and Risk Management strategy
- ☑ Business case development
- ☑ Unique su53 Solutions methodology for accelerated implementation of SPM
- ☑ SAP security experts and GRC/ consultants trained by SAP
- ☑ In-house certified auditors (CISA), with profound experience of compliance and SOX programmes
- ☑ Experience of multiple and complex multi-national and Government projects
- ☑ Committed to sharing knowledge and skills transfer to client personnel

su53 Pre-defined Scenarios for SPM

Experience in implementing SPM shows that 90% of implementations address just four key scenarios; su53's accelerated SPM (FireFighter) methodology has pre-built effective ways of scoping, configuring and deploying these, backed by meaningful documentation and training materials. This has the effect of **reducing implementation timescales and costs**, whilst delivering an improved solution carefully considered and already tested in multiple situations.

The four key SPM scenarios are:

1. SAP AG support call ("OSS") controlled access to diagnose/resolve a reported issue
2. IT Support needing controlled access to business data to resolve a reported incident
3. IT Support needing enhanced access to technical transactions, but not accessing business data (e.g. an exceptional need to change a number range)
4. Super users using SPM as a mitigating control, or for emergency access (e.g. overcoming access constraint when a key user is unavailable)

su53 Solutions focuses exclusively on Security and GRC in businesses using SAP, and is one of the few businesses dedicated to the continued development of expertise in applying SAP Security and SAP GRC technology

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